



Syntelligent Analytic Solutions, LLC is a professional services and consulting firm catering to Government and private sector customers. We specialize in providing professional, management and technical solutions and services to intelligence, defense and homeland security clients.

Syntelligent was founded on the belief that honesty and integrity are central to a successful business. We strive to ensure our clients have confidence that we will always do the right thing, deliver on time, and within budget with a goal of exceeding expectations.

## ANALYTICS & INTELLIGENCE OPERATIONS

Using the latest technical tools and applications, highly-trained subject matter experts, and well-established processes, we help our customers meet their specific business objectives. Syntelligent offers a wide range of analytic and intelligence operations support to a variety of customers, including:

- Intelligence Analysis
- Business Intelligence
- Intelligence Training
- Data Visualization
- Social/Cultural/Media Analysis
- Requirement/Collection Mgmt. Support

## INFORMATION TECHNOLOGY

Syntelligent professionals use cutting-edge information technologies, tools, practices, and processes to provide a breadth of services and solutions for our customers. We help our customers assess the information they need to make business decisions, produce quality products and services while meeting mission requirements. Areas of IT expertise include:

- Network Operations & Database Administration
- Web Services & Content Management
- Help Desk, End-User Training & Field Support
- Curriculum Development & Training

## SECURITY OPERATIONS

Using established processes and procedures, Syntelligent can assist in a full range of security operations support, including:

- Information Assurance
- Vulnerability Assessments
- Security Training & Awareness
- Risk/Threat Analysis
- Security Action Planning

## PROGRAM MANAGEMENT & SUPPORT

We understand the many challenges organizations face today and Syntelligent can provide the expertise, tools and knowledge needed to support projects properly and efficiently. We offer our customers a range of solutions, including:

- Program Management
- Financial Management
- Telephone Answering Services
- Administrative & Document Preparation Services
- Business Process Improvement (BPI)
- Acquisition Planning

### NAICS CODES:

- 522320 Financial Transactions Processing, Reserve, and Clearinghouse Activities
- 541330 Engineering Services
- 541511 Customer Computer Programming Services
- 541512 Computer Systems Design Services
- 541519 Other Computer Related Services
- 541611 Administrative Management and General Management Consulting Services
- 541613 Marketing Consulting Services
- 541618 Other Management Consulting Services
- 541690 Other Scientific and Technical Consulting Services
- 541720 Research and Development in the Social Sciences and Humanities
- 541910 Marketing Research and Opinion Polling
- 541930 Translation and Interpretation Services
- 541990 All Other Professional, Scientific and Technical Services
- 561110 Office Administrative Services
- 561210 Facilities Support Services
- 561410 Document Preparation Services
- 561421 Telephone Answering Services
- 561612 Security Guards and Patrol Services
- 611420 Computer Training
- 611430 Professional and Management Development Training

### CONTRACT VEHICLES:

- Army – Enterprise Services Desk (AESD)
- ARL – Advanced Expeditionary Warfare Development (AEWD)
- DIA – Enhanced Solutions for the Information Technology Enterprise (E-SITE)
- DIA – National Media Exploitation Center’s (NMEC) Exploitation Management Solutions (EMS)
- DIA – National Media Exploitation Center’s (NMEC) Audio Video Forensic Lab (AVFL)
- DIA – Multi-Intelligence Collection Requirements Management
- DIA – Solutions for Intelligence Analysis (SIA) II
- DHS – Visitor Management Support Services
- DOS – Professional & Administrative Support Services – Domestic (PASS-D)
- FBI – Solutions for Administrative and Program Services (SOAPS)
- INSCOM – Global Intelligence Support Services (GISS)
- Navy – SeaPort-E
- NGA – MOJAVE
- NGA – Multi-Intelligence Analytical and Collection Support Services
- NGA – Omega Flats
- TSA – Acceptance Testing Support Services (ATSS)
- TSA – Development Testing Support Services (DTSS)
- USAITA – Customer Care Consolidated IT Services – Joint Service Provider
- USSTRATCOM – Systems and Missions Support (USAMS) III

## Representative Past Performances

Customer:	Defense Intelligence Agency (DIA)
Contract/Activity	Solutions for Intelligence Analysis (SIA)-II Large Business Track
U.S. Cyber Command (USCC) J2 Combined Analytic Support (USCC CAS)	

Syntelligent supports USCC J2 with All-Source Intelligence Analysts who provide a variety of intelligence support to include: all-source intelligence analysis, indications and warning (I&W), production, application and dissemination and targeting/battle damage assessment.

Contract/Activity	Solutions for Intelligence Analysis (SIA)-II Small Business Track
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Syntelligent supports six SIA Small Business Task Orders, across the DIA Enterprise including the following organizations: the Underground Facility Analysis Center (UFAC), the Defense Clandestine Service, the Office of Technical Operations (OTO), the Asia Pacific Regional Center (APRC), the Europe/Eurasia Regional Center (EERC), Middle East/Africa Regional Center (MARC), the Technology & Long-Range Analysis (TLA) Office's Intelligence Mission Data Center (IMDC) and U.S. STRATCOM. We provide a variety of Intelligence support to include: all-source analysis, underground facility analysis, cyber analysis, collection requirements management, social network analysis, military capability analysis, financial management and intelligence administrative support.

Customer:	Defense Intelligence Agency (DIA)
Contract/Activity	Multi-Intelligence (Multi-INT) Collection Requirements Management

Syntelligent provides Multi-INT Collection Requirement Managers (CRMs) to DIA's Europe/Eurasia Regional Center and the Underground Facility Analysis Center (UFAC). The CRMs are responsible for the collection requirement management of the all intelligence disciplines in accordance with the Tasking, Collection, Production, Exploitation and Dissemination (TCPED) cycle which supports analytical information needs.

Customer:	Defense Intelligence Agency (DIA)
Contract/Activity	National Media Exploitation Center's (NMEC) Exploitation Management Solutions (EMS)

We provide a team of All-Source Intelligence Analysts who support the NMEC with intelligence planning, content/knowledge management support, media management, collection management, tradecraft training and reporting, policy and doctrine development and strategic communications support.

Customer:	Defense Intelligence Agency (DIA)
Contract/Activity	National Media Exploitation Center's (NMEC) Audio/Video Forensic Laboratory (AVFL) Support

Syntelligent provides a team of audio/video exploitation experts who conduct in-depth exploitation analysis of multimedia files such as photos/images, audio, and video files extracted from digital forensic media. They triage, examine, analyze and produce in depth reports their findings.

Customer:	Department of the Army
Contract/Activity	Joint Service Provider

We provide a team of Customer Care Representatives in support of Arlington National Cemetery. Our five-person team is responsible for tracking incoming requests, solving or escalating the issue based on established SOPs, and closing requests according to applicable service-level agreements.

Customer:	Department of the Army
Contract/Activity	Army Enterprise Service Desk (AESD) Project

We provide a team of Technical Support Service Desk agents who provide a wide range of Tier-1 support. Serving as the initial point of contact, they gather and analyze information about the user's issue to answer basic questions about installation, operation, configuration, customization, and usage of assigned products to determine the best way to resolve their problem.

Customer:	Department of Homeland Security (DHS)
Contract/Activity	Visitor Management Support Services

We provide 24 by 7 Visitor Management Support to the DHS at the following locations: Office of the Chief of Security, Physical Security Division, and Visitor Management Branch. Our 14 personnel are part of a team responsible for receiving and processing up to 400 visitors a day at three locations.

Customer:	Transportation Security Administration (TSA)
Contract/Activity	Acceptance Testing Support Services (ATSS)

BPA Order 7/8 - Integrated Site Acceptance Testing (ISAT) Test Support Services	
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Syntelligent provides Technician/Data Collectors in support of the Integrated Site Acceptance Testing (ISAT) program. Our Technicians support the coordination, preparation, and execution of testing procedures at operational locations for an integrated Checked Baggage Inspection System (CBIS).